

What is EVV?



EVV is Electronic Visit Verification.



EVV is a telephone and computer-based system that records details about home-based personal care visits. EVV will help ensure Medicaid members receive services when they need them, and that care providers get paid for their time and efforts.

EVV is required by law by January 1st, 2021. EVV is not required when the caregiver lives in the home with the member or when services are provided entirely outside the home.

How does EVV work?

Care providers can use a smartphone app to record the time they arrive and leave the home and the type of care that was provided. The smartphone app can be used without a cell or Wi-Fi signal. A landline telephone can also be used to call and record the visit at any time.



It takes two



Learn Together!! EVV Takes Two

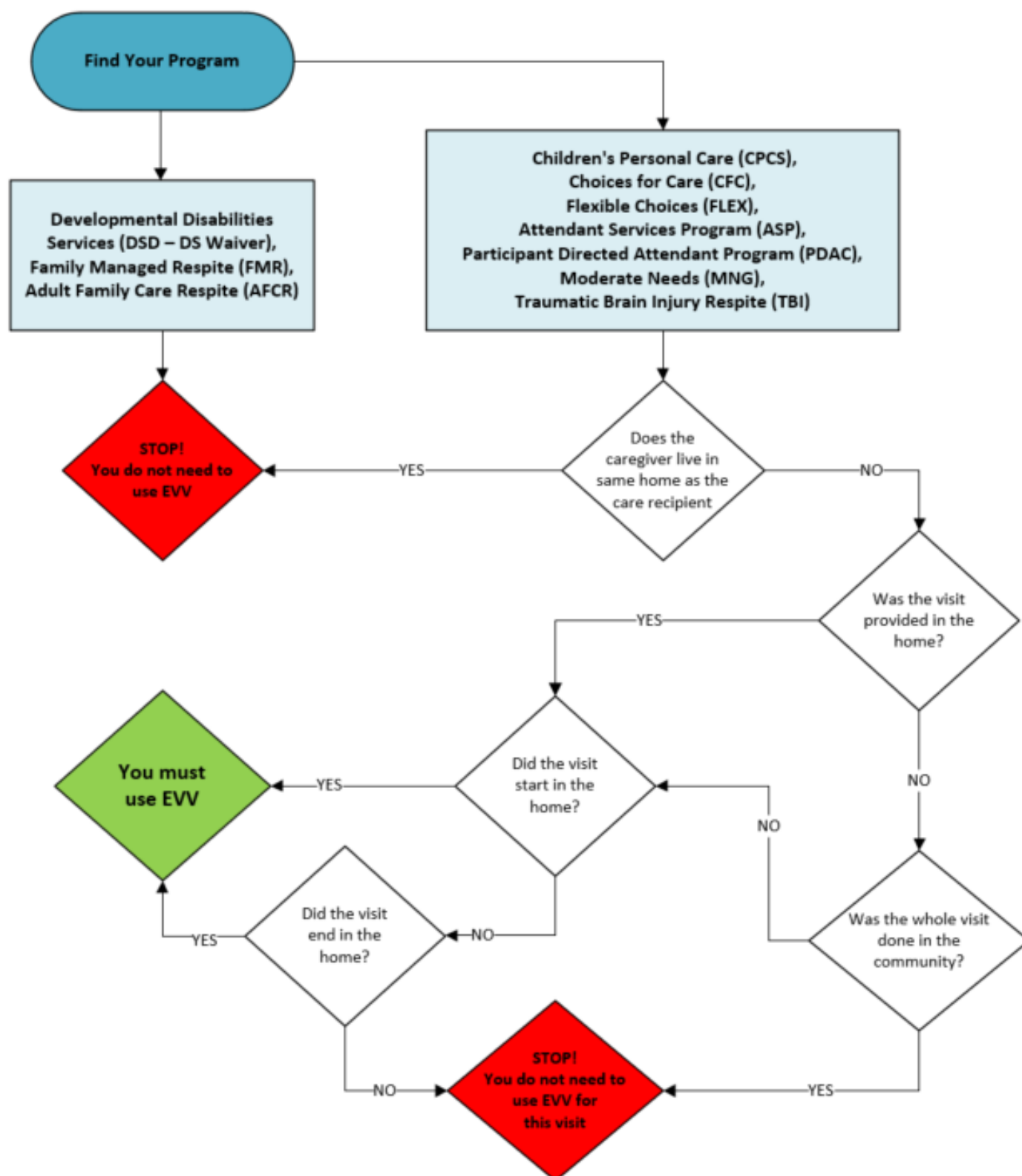
EVV takes two to work. Someone to provide care and someone to receive care. It is important that care providers and their employers/participants are trained at the same time so you can start using EVV together.

You will have access to all our training options including online instructor-led webinars, an online Video Library, user guides and an ARIS Call Center to help you use EVV.

Online EVV Training starts November 2020

More Details Coming Soon

When to Use EVV



Questions?

Contact: ARIS Solutions

E-mail EVV@arissolutions.org or Phone (800) 798-1658.